



# Gadi's logistics Services Features

We introduce you here  
about all of our logistics  
services for store

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Reach  
& Deliver

# OUR SERVICES



- DELIVERY MANAGEMENT SYSTEM
- CUSTOMER SERVICE APP
- CLIENT DASHBOARD
- TRACK SHIPMENTS
- COURIERS APP
- SCHEDULING SYSTEM



- Courier application

Within the time Drivers gets the order from the customer they have ability to get or to reject the order, on the other hand they can track the location of the store for fetching items, then they can deliver it to the customer



- Scheduling of shipments through application
- Most of Area & Streets in KSA has been added and integrated to the system
- Support two languages (Arabic, English)
- Real time tracking



- Download Daily – weekly – monthly annual reports
- Finance Report
- Client account manager info is available
- Delivery and shipping program
- Add unlimited orders within one click
- Daily delivery report
- Ticketing system for customer service
- Links between client systems and Gadi systems
- Tracking productivity and performance of the delivery company by graphs



- Track shipment via Gadi express

A shipment number will be issued once a shipment has been added by the store, and the customer will also receive an SMS text message with the shipment number and the name of the Courier who will deliver as soon as it leaves the delivery station (warehouse). Also, the shipment can be tracked via the gadi company's website (Gadi.sa).

Once the tracking number is added, you can follow up With its shipment and its location.



- Receive shipments from senders via the application
- Update status as Delivered or not Delivered
- Reasons for non-Delivered are fully connected with the customer service system and the operations system
- Electronic evidence (signature + ID)
- The possibility of modifying the address by the delivery representative
- The possibility of rescheduling automatically by the courier
- Linked to maps to find addresses easily
- Recording calls made by the app
- Send notifications to the customer via WhatsApp
- Send notifications to find out where the courier is
- Software app for warehouse management and delivery



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## SCHEDULING SYSTEM

- The possibility of scheduling shipments by the customer
- A user name and password are not required to enter the shipment scheduling page only via a link or contact with customer service. The customer can specify the date and time of the arrival of his shipments
- Opening ticket and tracking it





**THANK  
YOU**



@Gadi\_express